

Volanti Privacy Policy

Effective Date: August 12 2026

Volanti stresses the importance of privacy and is committed to earning your trust by adopting high standards for the protection of your personal information. This policy applies to our website(s) and outlines the type of personal information we collect and receive; the circumstances in which we collect or receive personal information; the policies and procedures we have established governing its use, storage, and protection; the limited circumstances in which it may be shared; and the procedures you should follow if you have any questions or requests in respect of your personal information.

In this policy, “personal information” or “personally identifiable information” means information about you that identifies, relates to, describes, or could reasonably be linked with you as an individual, including your name, address, email address, phone number, payment information, or other identifiers you provide to us. It does not include information that is publicly available or aggregated in a manner that does not identify you.

Privacy Principles

- We will not collect, use, or disclose your personal information for any purpose other than those identified herein, except with your consent or as required or permitted by law.
- We will safeguard your personal information from unauthorized access, use, or disclosure.
- We will take reasonable steps to ensure that third parties who receive your personal information maintain appropriate protections consistent with applicable laws.
- We will strive to keep your personal information accurate and up to date and will provide you with reasonable access to review, correct, or update your information.
- You are always free to decline to provide personal information to us, recognizing that in some cases this may limit our ability to provide services or fulfill your requests.
- You may withdraw your consent to receive marketing communications at any time by using the unsubscribe link included in such communications or by contacting us directly.

If you have questions or concerns about our privacy practices, please contact us using the information provided below.

Why We Collect Personal Information

We collect personal information for the following purposes:

- To establish, maintain, and fulfill our relationship with you, including processing reservations and requests
- To understand your preferences and enhance your experience at Volanti
- To develop, offer, and communicate products, services, and experiences that may be of interest to you
- To operate, maintain, and improve our website, services, and overall guest experience
- To ensure the security of our systems and prevent fraud
- To comply with legal and regulatory requirements

You are responsible for ensuring that the information you provide is accurate and up to date. We will not be responsible for any issues arising from incomplete or outdated information.

When We Collect Personal Information

We may collect personal information from you in the following circumstances:

- When you make or modify a reservation or use our website
- When you communicate with us, including providing preferences, special requests, or feedback
- When you participate in promotions, surveys, or marketing initiatives
- When you register for or submit information through our website or related platforms

What We Collect and How We Use Your Information

When you visit our website, we may automatically collect certain technical and usage information, such as your IP address, browser type, device information, browsing activity, and general (non-precise) location data.

This information is typically aggregated and used to ensure the proper functioning of our website, to analyze performance, and to improve user experience.

We use cookies and similar technologies to support website functionality, understand user behavior, and enhance your experience, including for analytics and, where permitted, marketing and advertising purposes. You may adjust your browser settings or cookie preferences to manage or disable cookies, though doing so may impact certain features of the website.

When you make a reservation or submit information through our website, we may collect personal details such as your name, contact information, payment information (processed securely through third-party providers and not stored on our servers), and any preferences you choose to share. This information is used to process your requests, provide services, and personalize your experience.

From time to time, we may use your contact information to send you updates, offers, or information about Volanti and select partners, where permitted by law. You may opt out of these communications at any time.

We may collect the following categories of personal information:

- Identifiers (such as name, email address, and phone number)
- Commercial information (such as reservation details and transaction history)
- Internet or electronic activity (such as browsing behavior and interactions with our website)
- General geolocation data
- Preferences and inferences used to personalize your experience

We collect and use this information for the business and commercial purposes described in this policy. We do not use or disclose sensitive personal information for purposes other than those permitted by applicable law.

When We Disclose Personal Information

We may disclose personal information in the following limited circumstances:

- To service providers and partners who assist in operating our business, including reservation systems, payment processing, data storage, analytics, and marketing services
- Within our affiliated entities or properties to better serve your experience
- To individuals or entities acting on your behalf, such as travel agents or corporate booking representatives
- To comply with legal obligations or respond to lawful requests from public authorities
- To protect the safety, rights, or property of Volanti, our guests, or others
- In connection with a business transaction such as a merger, acquisition, or sale of assets

We do not sell personal information in the traditional sense. However, certain uses of cookies or tracking technologies may be considered “sharing” under applicable law for purposes such as analytics or personalized advertising. You may opt out of such sharing by adjusting your cookie preferences or contacting us as described below.

Your Privacy Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to request access to the personal information we hold about you
- The right to request correction of inaccurate information
- The right to request deletion of your personal information
- The right to opt out of the sale or sharing of personal information or targeted advertising
- The right to limit certain uses of sensitive personal information (where applicable)

If you are a resident of Texas, you may also have the right to appeal our decision regarding your request. Instructions for submitting an appeal will be provided in our response.

If you are located in the European Economic Area, you may have additional rights, including the right to withdraw consent, request data portability, and lodge a complaint with a supervisory authority.

You may designate an authorized agent to submit a request on your behalf, subject to verification requirements.

To exercise any of these rights, please contact us using the information provided below. We will respond in accordance with applicable law and will not discriminate against you for exercising your rights.

Wearable Technology

At Volanti, we are committed to protecting the privacy, comfort and security of our guests, members and business partners.

To help maintain this environment, guests are expected to use wearable technology responsibly while on property. Wearable devices capable of capturing, recording, livestreaming or transmitting audio, video, images or other data, including smart glasses, AI-enabled devices, body-worn cameras and similar technologies, may not be used to record, photograph, livestream or otherwise capture the image or conversations of other guests, vendors or event operations without the express and informed consent of the parties being recorded.

As technology continues to evolve, Volanti reserves the right to restrict or prohibit the use of any wearable technology that may compromise the privacy, security, comfort or overall guest experience. Guests are expected to comply with any instructions provided by management regarding the use of such devices.

Guests who do not comply with this policy may be asked to discontinue use of the device, leave restricted areas or, when appropriate, leave the property.

Legal Basis for Processing (EEA Visitors) Where applicable, we process personal information based on one or more of the following legal grounds: to perform a contract with you (such as processing a reservation), to comply with legal obligations, for our legitimate business interests (such as improving our services), or with your consent.

Data Retention

We retain personal information only for as long as necessary to fulfill the purposes outlined in this policy, including to satisfy legal, accounting, or reporting requirements. Retention periods may vary depending on the nature of the information and the purpose for which it is collected.

Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect your personal information. While no system can guarantee absolute security, we take appropriate steps to protect against unauthorized access, use, or disclosure.

Third-Party Links

Our website may contain links to third-party websites or services. We are not responsible for the privacy practices of those third parties, and their policies will govern how your information is handled.

Children's Privacy

Our website and services are not directed to children under the age of 13, and we do not knowingly collect personal information from children.

International Use

If you access our website from outside the United States, your information may be transferred to and processed in the United States, where privacy laws may differ from those in your jurisdiction.

Volanti Website Accessibility Statement

At Volanti, it is important to us that our website is accessible and easy to use for all individuals, including those with disabilities. We strive to follow the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA.

If you encounter any accessibility barriers or have questions, please contact us with details of the issue, and we will make every reasonable effort to provide assistance.

Changes to This Policy

We may update this policy from time to time to reflect changes in our practices or legal requirements. Updates will be posted on this page with a revised effective date.

Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us:

Email: info@volantiscottsdale.com

Website: volantiscottsdale.com volantijetcatering.com volantihangarevents.com

Address: 15000 N. Airport Dr. Scottsdale AZ